KEY CONTACTS

Adult Protective Services (877) 477-3646 wdacs.lacounty.gov

Animal Care and Control (800) 253-3555 animalcare.lacounty.gov

Consumer and Business Affairs (800) 593-8222 dcba.lacounty.gov

Environmental Health Hotline (888) 700-9995 publichealth.lacounty.gov

Fire Department (323) 881-2411 fire.lacounty.gov

Graffiti Removal Hotline (800) 675-4357 dpw.lacounty.gov/general/ graffiti.cfm

Household Hazardous Waste (888) CLEAN-LA cleanLA.com

Illegal Dumping (888) 838-6746 dpw.lacounty.gov/epd/illdump

MTA Transit Information (323) 466-3876 www.metro.net

Parks and Recreation (213) 738-2961 parks.lacounty.gov

Property Tax Information (888) 807-2111 lacountypropertytax.com

Registrar-Recorder/ **County Clerk** (800) 815-2666 rrcc.lacounty.gov

Road or Sewer Maintenance (800) 675-4357 dpw.lacounty.gov/resident

Sheriff's Department (213) 229-1700 lasd.org

Women's Health Hotline (800) 793-8090 publichealth.lacounty.gov/owh

Workforce Services (888) 226-6300 workforce.lacounty.gov

Zoning Enforcement (213) 974-6453 planning.lacounty.gov/ enforcement

To find services and LA County offices and facilities in your area, visit maps.lacounty.gov.

Visit the LA County website at lacounty.gov.

Fifth Supervisorial District

500 W. Temple St., Room 869 Los Angeles, CA 90012 Angeles, 3) 974-55

Welcome to **Unincorporated Los Angeles County!**



Board of Supervisors County of Los Angeles

KATHRYN BARGER SUPERVISOR, FIFTH DISTRICT

Dear Friends:

On behalf of the County of Los Angeles, congratulations and thank you for choosing an unincorporated county community as your new home. The County is dedicated to providing our residents with quality municipal services including law enforcement, firefighting, road maintenance, zoning, building permits, and animal care and control in addition to providing and maintaining quality of life amenities including superior parks, trails, recreational facilities and programs, and state-of-the-art libraries.

To help you become acquainted with your new community and learn more about these services, the County has prepared this informational pamphlet that you may find helpful for your move and in the years to come.

Again, welcome to your new community. If you have any questions, please contact my office at (213) 974-5555. I look forward to working with you!



www.lacounty.gov

GETTING "CONNECTED"



COUNTY SERVICES



COUNTY CODE PROVISIONS

District Field Offices

Main Office

Room 869, Kenneth Hahn Hall of Administration 500 W. Temple St., Los Angeles 90012 Phone: (213) 974-5555

Antelope Valley

1113 W. Avenue M-4, Suite A Palmdale, CA 93551 Phone: **(661) 726-3600**

San Gabriel Valley

215 N. Marengo Ave., Suite 120 Pasadena, CA 91101 Phone: **(626)** 356-5407

East San Gabriel Valley

615 East Foothill Blvd., Suite A San Dimas, CA 91773 Phone: (909) 394-2264 (626) 967-1441

Santa Clarita Valley

27441 Tourney Rd., Suite 180 Santa Clarita, CA 91355 Phone: **(661) 287-3657**

San Fernando Vallev

21943 Plummer Street Chatsworth, CA 91311 Phone: **(818) 993-5170**

Electricity and Gas
For electrical service call
Southern California Edison at
(800) 655-4555.

For gas service, call the Southern California Gas Company at (800) 427-2200.

Trash Service To find your local trash hauler, call (800) 993-5844 or visit dpw.lacounty.gov/epd/swims/.

California State Department of Motor Vehicles

For general information (driver's license, registration, office locations, etc.) call (800) 777-0133 or visit www.dmv.ca.gov.

Marriage, Birth and Death Records

For records, call L.A. Registrar-Recorder/County Clerk at (800) 815-2666.

Superior Court of California

For information (traffic court, civil trials, jury service, etc.) visit the Los Angeles Superior Court website at www.lacourt.org.

Voter Registration

To register to vote, or update your voter information, please visit www.lavote.net.

Pet License

All dogs and cats must be licensed and vaccinated for rabies. Dogs must also meet the compliance with microchip and spay/neuter requirements. For licensing information, visit animalcare. lacounty.gov or call (800) 253-3555 to find your local shelter.

Town Councils

These organizations consist of residents who are selected to hear input from local residents and make recommendations to elected officials and County staff. To see if you have a local town council, call (213) 974-5555.

Parks & Recreation

To find out about facilities and programs near your neighborhood, visit parks.lacounty.gov or call (213) 738-2961

Libraries

For information on LA County Public Library programs and to find your local library, visit **colapublib. org**. Altadena residents are served by the Altadena Library District at (626) 798-0833 or www.altadenalibrary.org.

Road Maintenance/ Public Works

The Department of Public Works provides a full range of road services, including street sweeping, pothole patching, and tree trimming. For information, go to dpw.lacounty.gov or to report a problem call (800) 675-HELP (4357).

Law Enforcement

To find your local station or for general law enforcement information, visit lasd.org or call (213) 229-1700.

California Highway Patrol

Traffic enforcement and accident investigations in unincorporated areas. For information, visit www.chp.ca.gov or call (800) 835-5847.

LA County Fire Department

Visit **fire.lacounty.gov** or call **(323) 881-2411**for information or to find your local Station.

OTHER RESOURCES

FOR POLICE, FIRE AND MEDICAL EMERGENCIES, CALL 911

As an unincorporated area resident, you can simply dial **2-1-1** to access an array of municipal services, including code enforcement, senior services, employment resources, alcohol and drug-related support, volunteer opportunities, and many other health and human services resources. **2-1-1** is operated **24** hours a day, **7** days a week, and is provided in many languages.

For more information about your local County government, visit lacounty.gov.

Planning on any property improvements? Adding a room? Constructing a fence, wall or driveway? Replacing or installing doors or windows? Upgrading electrical or plumbing work? Remodeling the interior or exterior? Removing a tree? Grading your hillside?

All of the above activities require review and approval. Before starting any property improvement projects, please contact the Department of Public Works, Building and Safety at (626) 458-3173 or dpw.lacounty.gov/bsd



KEY COUNTY CODE REQUIREMENTS

- New buildings, and additions including patio covers, balconies, pools, built-in barbeques, outbuildings, and garages must comply with building setbacks and separation, height limits, and Community Standards District requirements.
- Building Permits are required for fences over six feet tall, and buildings/structures over 120 sq. feet of floor area.
- Permits are required for removal, pruning/trimming, and encroachment of oak trees.
- Property yards are to be maintained free of trash, debris, unused equipment, overgrown vegetation, and miscellaneous items of personal property.
- Limits the number of pets/animals such as dogs, horses, and sheep.

PROHIBITS

- Storage of abandoned/ inoperable motor vehicles, trailers, campers, boats, and other mobile equipment on private property (except when stored inside an enclosed garage).
- Unsecured swimming pools greater than 18 inches in depth. (A permit is required for fence and sand, gates, and there are signage requirements.)
- Operating a home business, (other than home office), from residential or agricultural zoned properties.
- Display of unpermitted business signs, including advertising banners.
- Parking of commercial vehicles and trailers in residential and agricultural zoned properties.

For the full listing of County Municipal Codes and ordinances, visit: www.municode.com/Library/ CA/Los_Angeles_County

